

# Innovative Maintenance Solutions, INC.

## Provider of Facility Maintenance Services

With head-spinning speed, IMS has become one of the most recognized, respected and popular full-service operations in the region.

In less than five years, the company has grown into an organization providing full service to more than 200 customers, utilizing a fleet of 49 vehicles and boasting more than 120 employees working out of 21,000 square feet of office and warehouse space.

Company founder and president Roy Hill and his partner, senior vice president of operations Mike Mayo, run IMS with a simple approach: "Ownership Mentality."

"We treat each project as if we owned the property we are working on," Hill says. "We ask ourselves what kind of service we would want to receive if we owned the property."

The result is that IMS puts seasoned professionals in the field to manage its five service divisions of General Maintenance and Repair; Landscaping; Janitorial; Heating, Ventilation and Air Conditioning (HVAC); and Lighting. With a management team and key personnel possessing extensive industry knowledge and skill, IMS performs above industry standards in each area, gaining customer trust and expanding business along the way.

IMS can continually set the bar higher because virtually all of its work is done by in-house staff



PHOTO: THOMAS BASS

instead of sub-contractors. This investment in excellence gives the company full control over its performance on behalf of all customers, large or small, making it a high-quality "one-stop shop."

"Our evolution into a multi-service provider has been customer driven," Hill says. "We provide value, efficiencies and the responsibility that comes with one-contact management."

So who should have interest in using IMS services? Building owners and managers, corporate facilities, retail centers, home-owner associations,

condominiums, apartments, and residential estates home owners. Major customers include McClellan Park, River City Bank, SureWest companies, Sierra Health Foundation, California ISO, Kobra Properties, Grubb and Ellis Management, Northrup Grumman, Weingarten Realty Management, Extended Stay

stress," Hill says, proudly. "We are going to be around for many years to come, providing exceptional services to this community."

Contact Innovative Maintenance Solutions, INC. at (916) 568-1400 and at [www.imsfacilityservices.com](http://www.imsfacilityservices.com).

Hotels, Kings Owners and Players, and many more.

Along with President Hill and Senior Vice President Mayo, dependable leadership and management come from Partner Dennis Hooper, vice president of HVAC Mechanical Services, and managers Val Davis (Controller), Roy Hill Jr. (Custodial Services), Steve Moodey (General Manager-Landscape Services), and Paul Grimes (Director-Integrated Services).

"We are everywhere, out and about bringing peace of mind and reducing our customers'



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